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Steps to Prep For Your First Video Chat

Homeownership can feel like a daunting, sometimes thrilling, never ending, heap of responsibility. Luckily, video chat can help with that. Be sure to print out this checklist to prep for your next call.



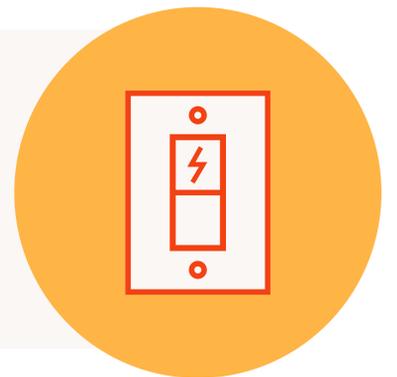
- 1 Open the Frontdoor app**
Tell us a little about your issue and we'll connect you with a specialized Expert. The best part? Your first chat is free!

- 2 Be at the site of the issue**
Our Experts need to see what you see. Make sure the space is as clear as possible—and good lighting never hurts!



- 3 Have a toolbox handy**
It's good to have a toolbox nearby if you have one. If you don't have a toolbox, we'll help you find the right tools for the job.

- 4 Safety first**
You might be asked to turn off power for electrical and water for plumbing. Be prepared to take the right precautions.



- 5 Leave jitters at the door**
It's not a first date! We know you may not know what you're doing, and that's why we're here.

